



CUSTOMER FOCUS



CLIENT NAME

Hanlons Brewery

INDUSTRY SECTOR

Brewery

SERVICE / PROJECTIT Support

Background

Hanlons Brewery is an award winning, family run business in Exeter; brewing an amazing range of beers & ales. Hanlons also offer a fully licensed bar and restaurant called Beer Factory and Kitchen @Hanlons. They were looking for an IT partner who had the full range of services to support their growth plans and a team they could trust to keep their business up and running.

Situation

"We've been relying on Bluegrass Group since 2017 when they supported us with an infrastructure refresh at the very beginning. Since then, they have become our complete IT support partner, supporting our Exeter operations and also supporting us on a brewery purchase in Cheltenham.

The guys at Bluegrass Group are absolutely amazing and I couldn't recommend them enough. They are quick at getting back to you and often solve any problems right away over the phone. Their proactive response means that I have complete trust and peace of mind that our IT is in good hands."

ALWAYS BY YOUR SIDE

www.bluegrass-group.com

Call: **01392 796 779** Email: ask@bluegrass-group.com Follow us on Twitter: [@bluegrass_it](https://twitter.com/bluegrass_it)
Bluegrass | Courtenay House | Pynes Hill | Exeter | Devon | EX2 5AZ



"I speak with a member of Bluegrass staff at least every other week and whether it be for something simple, like a forgotten password or a more difficult task, they are always really friendly and quick to help. They often talk you through exactly what it is they are doing and they are extremely understanding, even if I have no idea what I'm trying to ask. Adam, Harry, Josh and the rest of the team really make my working week so much easier.

If you're looking for an IT partner who can advise without jargon and who truly will care about your business; Bluegrass Group are the right choice."

Crystal Hedrick-Side, Sales and Distribution Operator.



Start your journey, call us **01392 796 779**

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Email: ask@bluegrass-group.com Follow us on Twitter: [@bluegrass_it](https://twitter.com/bluegrass_it)

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