Bluegrass®
TechnologySupportInnovation

SAAS PROTECTION FOR MICROSOFT 365

Simple, Automated and Secure Backup

With more and more businesses relying on Microsoft 365 to run their daily operations, there's a need for more advanced backup and data protection than what Microsoft can provide. We offer SaaS Protection for Microsoft 365, the leading cloud-to-cloud backup product providing an all-in-one backup, restore and export solution that covers Exchange, OneDrive, SharePoint and Teams.

Microsoft 365 is not automatically Protected

Data backup in the cloud is proven to be just as important as traditional on-premise IT backup. So much so, Microsoft recommends a third-party solution to securely backup your cloud data to avoid any possible data loss risks.

An astonishing 1 in 3 companies reports losing data stored in cloud-based applications. The single leading cause of this data loss? Human error. According to analysis of data from the UK Information Commissioner's Office human error caused 90% of cyber data breaches in 2019. Therefore with more and more companies depending on Microsoft 365 for collaboration and business operations, these risks are impossible to ignore.

Why Microsoft 365 Backup is Insufficient

There is a misconception that Microsoft provides sufficient backup, but this is not the case. Let's take a look at why relying on Microsoft to keep your business data safe puts you at risk and how data loss can occur:

- **Ransomware**: If your business suffers a ransomware attack, this puts you at risk of losing not only your valuable business data but also a hefty sum of money to criminals—without any guarantee your files will be unlocked. Microsoft recommends third-party backup as the only way to recover from data loss associated with ransomware encryption.

- **Permanent deletion**: When a SharePoint Online administrator deletes a site collection, all data will be placed in the Recycle Bin where it is kept for 93 days. It is automatically and permanently deleted after this time, and there is no rollback option.

- **Inactive licenses:** An active Microsoft 365 license is required to access data. Unfortunately, inactive or deprovisioned user data is permanently deleted, and there is no rollback option.

- **App outages**: Uptime is great until an outage occurs, planning for the unexpected is key to recovering quickly when an app outage occurs.

Why SaaS Protection for Microsoft 365?

While Microsoft 365 does include primitive restore capabilities for lost data, two major issues arise when using their tools: lost data and lost time. An independent data backup solution separated from the app itself is necessary to avoid the most common data loss pitfalls.

The result? Peace of mind knowing that your critical Microsoft 365 data is backed up 3X a day. Our SaaS Protection also gives you the option to store an unlimited amount of data in a private, purpose-built cloud maintained by Datto, our vendor solution partner.

SaaS Protection Recovers

- OneDrive: All files (including One Note) and folders with file structure intact.

- Contacts: All contact information (excludes photos).

- Calendar: Events (including recurrence, attendees, notes), attachments and any calendars owned by users.

- Mail: All emails, attachments, notes, and folder structure.

- Microsoft Teams: Files, conversations, and calendar meetings in Microsoft Teams public channels.

- SharePoint:
  - Primary, custom, group and team site collections
  - Custom generic site lists
  - Folder structure
  - Document libraries and sets
  - Site assets, templates, and pages

Whether you're new to Microsoft 365 or have been using the platform for years, unexpected data loss can happen to anyone. To see how easy it is to protect Microsoft 365, get in touch with our product experts today!

OTHER SERVICES

Microsoft Office 365

Comprehensive Cloud based solution of Microsoft Word, Excel, Outlook, PowerPoint, SharePoint, OneDrive and Teams.

Email Security

Defends end users against various strains of malware, weaponised attachments and phishing emails that evade traditional detection.

Email Encryption

Specialised security software technology for protecting the confidentiality and integrity of email messages and attachments.

SafeSend Email Protection

An Outlook add-in used to prevent misaddressed email or inadvertent autocomplete email mistakes.

Security Awareness Training

Security awareness program for your staff to help reduce your company's vulnerability to Phishing email scams.

Office 365 Data Protection

Cloud backup, restore and export solution that covers Exchange Online, OneDrive SharePoint Online, and Microsoft Teams

Antivirus

A comprehensive defense-in-depth approach to endpoint protection with the industry's best malware detection engine.

Device Disk Encryption

Full disk encryption of your devices to safeguard important and sensitive data. An essential first line of defence.

Dark Web Trace

Software that can detect if your company is at risk due to stolen and exposed credentials for sale on the Dark Web.

VoIP Phone System

A flexible phone system that can cater for businesses of any size, irrespective of whether you have a single site or many offices.

Internet Connectivity

Business broadband, fibre, leased lines and for those hard to connect areas, satellite broadband.

THE BLUEGRASS DIFFERENCE

Your IT infrastructure underpins your business success. It needs to support your day to day operations and facilitate your future growth.

By choosing this service with Bluegrass Group, you'll benefit from partnering with a Managed Services Provider who's small enough to care, but big enough to cope.

Established in 2007 and serving clients across the UK, you can rest assured knowing you're in safe hands. We'll proactively support, protect and enhance your IT systems 24/7/365 days a year to allow you to get on with what you do best.

Unlike some larger providers, you'll always receive a personalised service with dedicated contact every step of the way.

Customer service excellence is our number one priority and our entire team are here to make your life easier. From Relationship Management that truly listens to your individual business needs, pain points and goals, to Engineers who consistently receive an average score of 5 out of 5 for support.

You'll be able to take advantage of having access to highly skilled technical experts who can provide you with ongoing advice, systems design and implementation

By moving your services to Bluegrass Group, you'll also enjoy a seamless integration experience with a dedicated point of contact, plus on-going benefits such as one invoice, one phone number and complete compatibility across all of the services you take from us.

We are dedicated to enabling our employees to inspire businesses to get the most out of technology so that, together, we can help you achieve success.

Bluegrass®
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ALWAYS BY YOUR SIDE